

वी. के. जिन्दल  
संयुक्त सचिव एवं मिशन निदेशक  
V. K. JINDAL, ICoAS

Joint Secretary & Mission Director  
Swachh Bharat Mission  
Tel.: (011) 23062826, 23062898  
E-mail: vk.jindal@nic.in



भारत सरकार  
आवासन और शहरी कार्य मंत्रालय  
निर्माण भवन  
GOVERNMENT OF INDIA  
MINISTRY OF HOUSING AND URBAN AFFAIRS  
NIRMAN BHAWAN

नई दिल्ली-110011, तारीख 20  
New Delhi-110011, dated the 20

D.O. 14/5/2019-SBM-III

25<sup>th</sup> October, 2019

Dear State Mission Directors,

We are pleased to inform you that we have been able to conduct all 33 scheduled Swachh Survekshan-2020 workshops by 22<sup>nd</sup> October, 2019. I thank you for extending full support in conducting Swachh Survekshan workshops.

2. On the basis of discussions held during workshops conducted by the Ministry, there are number of performance indicators which have scope for improvement or modification to align with the on-ground situations.

3. The list of performance Indicators along with the necessary modifications/clarifications are attached in the Anneuxre-1.

I look forward to your enthusiastic participation in Swachh Survekshan-2019 and continued support under Swachh Bharat Mission.

With regards,

Encls: As above

Yours sincerely,

(V.K. Jindal)

To : State Mission Directors of all states

Copy to : All Municipal Commissioners/Executive Officers

## Swachh Survekshan-2020

## Modified Performance Indicators / Clarifications

Sl. No.	Indicator Number / Reference Point	Existing Indicator/ Assessment Criteria	Modified Indicator/Assessment Criteria/ Clarification
1	Swachh Survekshan League 2020 Weightage	<p><b>Swachh Survekshan League-2020:</b> 25% weightage will be taken from each quarter and loaded on the Swachh Survekshan-2020 'Service Level Progress' component – 1,500 Marks from total 6,000 Marks from 3 Quarters (500 from each Quarter).</p> <p>Break-up of 1,500 Marks will be –</p> <ul style="list-style-type: none"> <li>- 1,300 Marks for Service Level Progress</li> <li>- 200 Marks for Average Rank</li> </ul>	<p>In place of 500 marks (25%) from each Quarter, weightages have been revised as below –</p> <ol style="list-style-type: none"> <li>1. <b>Q1:</b> 8% (Rounded off) of 1,300 Marks : <b>100</b></li> <li>2. <b>Q2:</b> 15% (Rounded off) of 1,300 Marks : <b>200</b></li> <li>3. <b>Q3:</b> 77% (Rounded off) of 1,300 Marks : <b>1,000</b></li> </ol> <p style="text-align: right;"><b>Total : 1,300</b></p> <p>Average Ranks Marks : <u>200</u></p> <p><b>Total Marks : 1,500</b></p>
2	Direct Observation Indicator No.4	<p>Whether all Vegetable/Fruit and Meat/Fish Markets are clean –</p> <ul style="list-style-type: none"> <li>- Market area should be free from stray cattle/animals</li> </ul>	'Stray Dog(s)' will be exempted from 'stray cattle/animals' category
3	Service Level Progress: Indicator No.2.12	<p>Percentage of Swachhata App/Local App complaints covers issues related with littering/garbage dumping/overflowing litter bins</p> <p style="text-align: right;"><u>Marks</u></p> <p>&lt;5% Complaints : 40</p> <p>Between 6-10% complaints : 30</p> <p>Between 11-15% complaints : 20</p> <p>Between 16-25% complaints : 10</p> <p>&gt;25% complaints : 0</p>	<p>The performance has been revised as below:</p> <p>&lt;40% Complaints : 40 Marks</p> <p>Between 40-45% complaints : 30 Marks</p> <p>Between 46-50% complaints : 20 Marks</p> <p>Between 51-55% complaints : 10 Marks</p> <p>&gt;55% complaints : 0 Marks</p>

Sl. No.	Indicator Number / Reference Point	Existing Indicator/ Assessment Criteria	Modified Indicator/Assessment Criteria/ Clarification
4	<b>Service Level Progress:</b> Indicator No.1.5	Benefits extended to all Sanitary workers including Informal Waste Pickers - Training imparted to workers on components under Swachh Bharat Missions through SBM E-Learning Portal or through NSKFDC	The revised performance expectation is – - Training imparted to workers on components under Swachh Bharat Missions through SBM E-Learning Portal, through NSKFDC or by organizing workshops (with their attendance, certificates and workshop pictures)
5	<b>Service Level Progress:</b> Indicator No.5.2	Whether the ULB has leveraged Government e Marketplace (GeM, erstwhile DGS&D) for procurement of goods and services for SBM for SBM	Procurements done through State level GeM or similar system/mechanism will also be considered